

# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 015/08NKS

C A No. 152420239  
Complaint No. 265/2023

In the matter of:

Umesh Gupta .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. Nishat A Alvi, Member (CRM)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Renu Bala & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 05<sup>th</sup> October, 2023

Date of Order: 10<sup>th</sup> October, 2023

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. Present complaint has been filed by Sh. Umesh Gupta, against BYPL-LNR.
2. The brief facts of the case giving rise to this grievance are that complainant Sh. Umesh Gupta, is residing at property no. D-80-81, Lower Ground floor, Ganesh Nagar, Pandav Nagar, Delhi-110092.

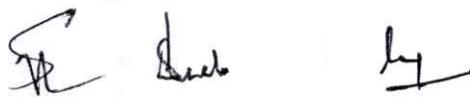
Complaint No. 265/2023

He is using electricity vide CA No. 152420239 and respondent transferred dues of disconnected CA No. 100882446 to his live connection. He further submitted that at the time of releasing multiple electricity connections, the respondent has not raised any demand of any alleged dues from him. Thus, this complaint for removal of transferred dues.

3. The OP in their reply briefly stated that the complainant is seeking withdrawal of transferred dues of Rs. 53692/- which were transferred proportionately to three live connections from CA No. 100882446 (disconnected connection) registered in the name of Smt. Shakuntla Khurana. The dues were transferred to the following three connections

S.No.	CA no.	Registered consumer	Transferred Amount
1.	152640239	Umesh Gupta	17,897/-
2.	151112418	Rekha Gupta	17,897/-
3.	151726524	Mithu Bhattacharjee	17,897/-

The old connection was disconnected on 18.10.2012 on account of outstanding dues of Rs. 53,692/-. On 18.10.22 subject premises were inspected and it was found that the electricity supply on ground floor wherein the disconnected connection was earlier supplying electricity was now being sanctioned through the above mentioned three live connections. Accordingly, dues were proportionately transferred to all the three connections on the ground floor of the premises.



2 of 3

Complaint No. 265/2023

4. During the course of arguments, it was transpired that the building is reconstructed and the dues transferred to the complainant were on the connection which was installed in premises no D-80-81 before construction. After re-construction now the building has 11 electricity connections therefore, the dues should be proportionately transferred to all the live connections in the building.  
OP should raise the pro-rata bills to all the 11 connections in the building.

The case is disposed off as above.

No order as to the cost.

Both the parties should be informed accordingly. File be consigned to Record Room.

(H.S. SOHAL)  
MEMBER

(NISHAT A. ALVI)  
MEMBER (CRM)

(S.R. KHAN)  
MEMBER (TECH.)

(P.K. AGRAWAL)  
MEMBER (LEGAL)

11/10/2023

3 of 3

Attested True Copy

Signature  
Secretary

CCRF (BYPL)